

COMPANY PROFILE



Our Company

Prosum is your trusted technology solutions provider.

Prosum is a leading Australian provider of technology solutions and services, catering to the diverse needs of businesses nationwide. With a strong focus on innovation, reliability, and customer satisfaction, Prosum has established itself as a trusted partner for organizations seeking to leverage technology to drive growth and success.





Company Mission

At Prosum, we aim to empower businesses with transformative technology solutions that enhance their operations, efficiency, and competitive edge. We strive to deliver exceptional value by combining cutting-edge technologies, industry expertise, and personalized services, ultimately enabling our clients to thrive in the digital era.

Our Solutions

Empowering customers with the best communication tools in the industry.



Communications & Collaboration

We offer a range of telco solutions, including cloud-based, cordless, and wireless options, as well as phone lines and numbers. Our team of skilled experts specializes in delivering top-notch telco solutions that are customized to meet your specific needs.



Customer Experience Solutions

Prosum provides on-premises and cloud contact centre solutions designed with your employees and customers in mind. We give you the tools you need to enhance call center efficiency, streamline processes, and deliver an exceptional customer service experience.



Enterprise-Grade Internet

Experience smooth business operations with our internet solutions. Enjoy high-speed connectivity and reliable bandwidth, ensuring seamless performance. Our flexible options are designed to meet your specific needs, no matter where your business is located.

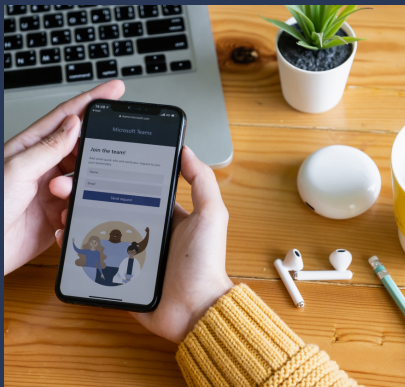


Enhanced Value Solutions

We can assist you with your evolving tech needs. Whether it's hardware and software, electric vehicle charger installations, or cloud video security, we have the expertise to handle it all. Our wide range of services ensures efficient and effective fulfillment of your tech requirements.

Our Services

Experience the difference with Prosum's comprehensive technology services.



Microsoft 365

As certified Microsoft partners, we provide comprehensive Microsoft 365 services. Our team assists businesses in deploying, managing, and optimizing their Microsoft 365 environment to enhance collaboration, productivity, and data security.



Infrastructure

We provide complete infrastructure services, from designing networks to managing servers and implementing data center solutions. Our experienced team ensures that businesses have a dependable and flexible IT infrastructure to support their operations.



Managed IT

Prosum offers complete and proactive IT support services. We take care of your daily IT tasks, monitoring, maintenance, and problem-solving. Our experts make sure your IT systems stay up and running smoothly, allowing you to concentrate on your main business activities.



Cybersecurity

Prosum prioritizes cybersecurity and offers various solutions to safeguard businesses from ever-changing threats. Our cybersecurity services cover risk assessments, vulnerability management, firewall setup, intrusion detection, and security awareness training.



Our Team

Experts dedicated to exceptional services and solutions.

At Prosum, we have a team of highly skilled and experienced professionals who are dedicated to delivering exceptional services and solutions to our clients. Our team members possess in-depth industry knowledge, technical expertise, and a customer-centric approach, ensuring we meet and exceed our client's expectations. We strive to build long-term relationships with our clients based on trust, reliability, and outstanding support.

Why Prosum

Your all-in-one solution provider.



Everything Under One Roof

At Prosum, we offer a wide range of solutions that cover all your technical requirements under one roof.



Simplicity and Convenience

Enjoy the ease of one provider, one account manager, and one monthly bill for phone, internet and 1300 & 1800 numbers.



Competitive Pricing

We provide a fixed quote guarantee for all project work and unbeatable telco and implementation costs.



Tailored Solutions

We tailor solutions built on years of experience to remove your business pain points.



All-around Experts

We deliver expertise beyond phone systems; we bring unique skills that provide real value to your business



Fast Response Times

With Prosum, there are no long wait times - you continuously engage with an expert to resolve your issues quickly.



PROSUM

GET IN TOUCH

www.prosum.com.au

Address: Suite 18, Level 2-UL40/1341 Dandenong Rd, Chadstone VIC 3148

Phone: 1800 007 229

